

# Breakout Session: Promoting Client Engagement in TelePrEP

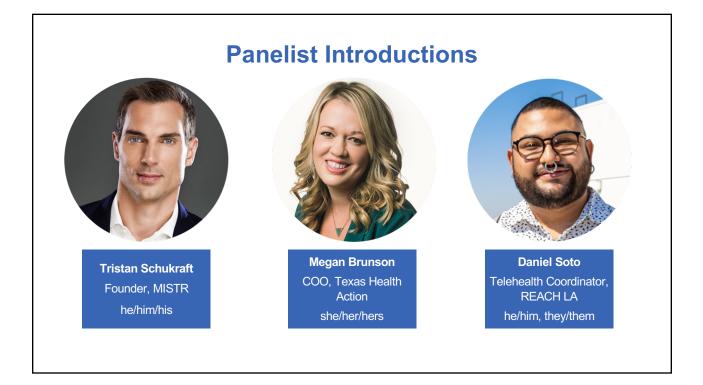
January 21, 2021 at 3PM ET/12PM PT

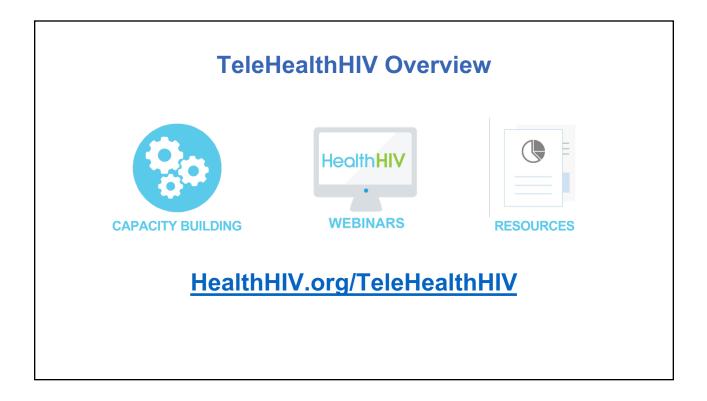
## **Overview of Session**

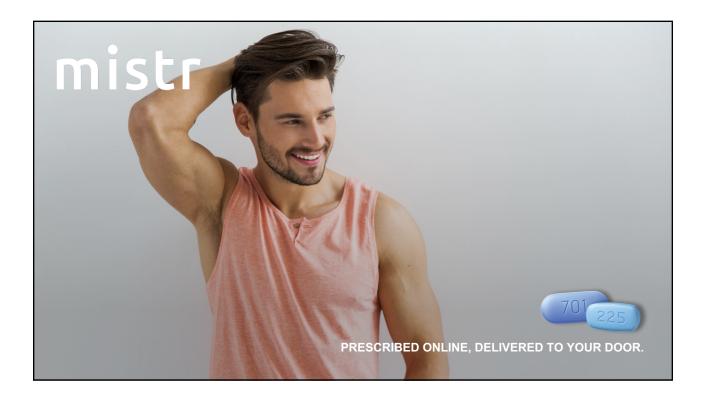
Our session today will include:

- An introduction to MISTR and an overview of the services provided
- A panel discussion with MISTR staff and partner organizations on managing PrEP provision virtually
  - Working with MISTR
  - Managing client concerns/needs
  - Lessons learned from providing PrEP virtually
- Q&A session with speakers and the audience

Submit questions through the Q&A chat box. Questions will be facilitated at the end of the session.



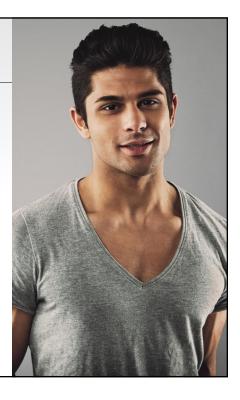


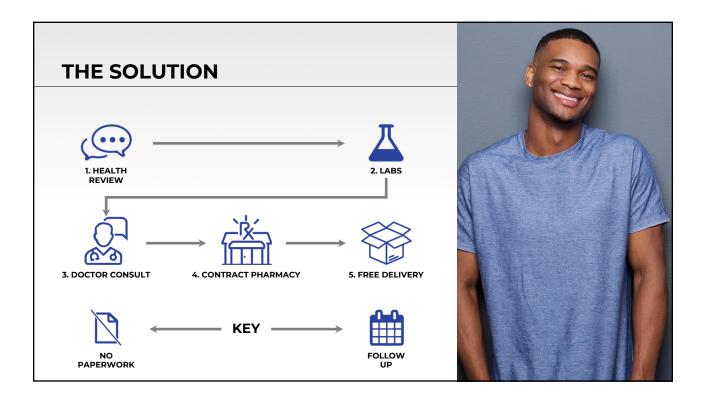


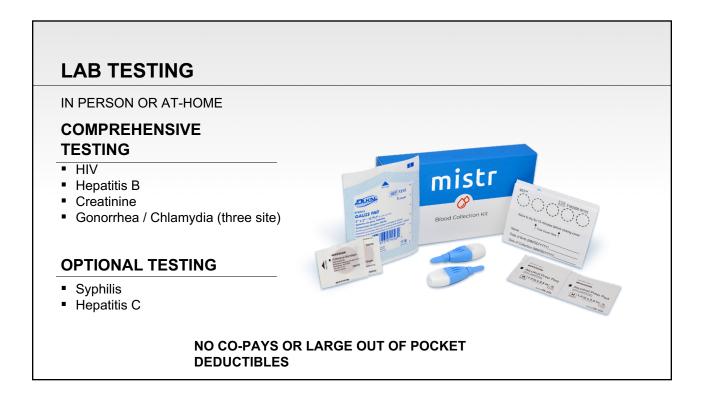
### THE PROBLEM

AS OF MARCH 2019, ONLY 217,000 PRESCRIPTIONS WRITTEN

- Cost of doctor visit & labs required for PrEP (Average \$400+)
- Time & hassle to see doctor (Average 121 minutes)
- Requirement for repeated visits
- Doctors are unaware or lack knowledge to prescribe PrEP
- Patients uncomfortable discussing PrEP with doctor
- Judgement / Shaming
- Patient Assistance Program (PAP) enrollment too complicated
- Insurance pre-authorizations and appeals process confusing







### **MISTR DIFFERENCE**

#### TESTING

Convenient at-home and in-person testing

#### COMMUNICATION

- Phone, email, SMS
- Secure online chat
- Social media
- Artificial intelligence (AI)

### EASE OF USE

- Mobile enabled, nothing to download
- E-signatures
- Spanish, with Spanish support & providers

